



## Procedure to Cancel Pending Orders during a System Failure

During an IBTS system failure, Clients are advised to cancel pending orders by contacting our IT Department at Head office.

**LOCATION:** HEAD OFFICE

**DEPARTMENT:** IT DEPARTMENT

**OFFICER CONTACT DETAILS:**

- |                      |  |                          |
|----------------------|--|--------------------------|
| 1. Mr. Hussain Jafri |  | +92 21 34166043, Ext:202 |
| 2. Mr. Khalid Ali    |  | +92 21 34166043, Ext:216 |